

# NMUDINING

## **Policy & Procedure for COVID-19 operations for 2020-2021 Robin's Nook Fall & Winter Semester**

At Phase 5 of the State of Michigan Reopening Plan, under current restrictions, Robin's Nook will operate as following:

- 1) Students with food allergies and/or food intolerances will need to register with the NMU Dining Registered Dietitian to gain access to this area. This can be accomplished with in-meeting in person or virtually via Zoom.
  - a) Following meeting, student will need to sign "Robin's Nook Usage Agreement" and provide cell phone number, NMU IN number, and email address.
  - b) This will register them for the Fall & Winter 2020-2021 Semesters.
- 2) Those students who are registered for access will be on a master list. This master list can be accessed by Robin's Nook attendant/food service worker to verify the student is registered.
  - a) Registered students will not be allowed inside Robin's Nook, but will verbalize what they would like to the attendant/food service worker. A Plexiglas barrier will be in place, providing a physical barrier between the Robins Nook attendee and the student. The Plexiglas barrier will have small opening at waist level for the transfer of food items to the pick-up table directly in front of the Robin's Nook entrance.
  - b) Once Robin's Nook attendee/food service worker places the requested items on the pickup table, the student will be told he/she can pick up their items at the pickup table and the next customer will then move up in line and place their order.
  - c) A complete list of foods available in Robin's Nook will be displayed on NMU Dining's Website under the Nutrition Tab and a hard copy will be posted on the wall next to Robin's Nook entrance.
  - d) There will be daily hot food entrees at Lunch and Dinner and these will be gluten-free and devoid of any of the big eight food allergies, along with sesame, MSG, and sunflower.
  - e) There will six feet floor markings outside Robin's Nook, going east against the wall toward the Northern Lights Dining area, to ensure social distancing while students wait to give their order to the Robin's Nook attendee.
  - f) The hours of operation for Robin's Nook under the Phase 5 restrictions will be as follows:
    - i) Breakfast: 7:30 a.m. to 9:30 a.m.
    - ii) Lunch: 11:00 a.m. to 1:30 p.m.
    - iii) Dinner: 4:00 p.m. to 6:30 p.m.
    - iv) Note, these hours may be adjusted during the semester to better meet student needs.
  - g) Robin's Nook attendee will disinfect/sanitize the pick window and table after each customer.
    - i) Robin's Nook attendee will have on facemask, and gloves at all times.

- ii) After each customer, Robin's Nook attendee will change gloves and wash hands and/or hand sanitize prior to putting on new gloves.
  - iii) Robin's Nook attendee will not physical touch any customers; this will be strictly hands-free operation.
  - iv) All students who are registered for Robin's Nook will be required to wear a mask and utilize the hand sanitizer station at the entrance to Robin's Nook.
- 3) If Phase 6 is achieved during the Fall or Winter 2020-2021 semesters, NMU Dining will resume pre-COVID-19 operation standards.
- 4) If State of Michigan and/or Region 8 (Upper Peninsula) reverts to Phase 1, 2, 3 or 4, NMU Dining will revert back to Robin's Nook being a "to go" option and Northern Lights Dining staff members will access Robin's Nook for products to meet diet restriction criteria, i.e. food allergy and/or food intolerance. The complete list of product available, including lunch and dinner hot entrées, will continue to be posted on the NMU Dining Website, under the Nutrition tab. A hard copy will be available for display at ordering stations at Northern Lights Dining.